## IMPORTANT CONTACTS

If an emergency, call 000 Police, Ambulance or Fire Brigade.

DV Connect	1800 811 811
ATSI Legal Hotline	1300 650 143
Bahloo Indigenous Young Women	3391 2815
Beyond Blue	1300 224 636
Grow Support Inc	3102 4495
Kids Helpline	1800 551 800
Mensline Aus (24hr)	1300 789 978
Parentline	1300 301 300
Qld Indigenous Family Violence Legal Service	1800 887 700
Youthline Australia	1300 363 622

Should you need the support of an advocacy service please contact 3290 3769.

# Our organisation is dedicated to meeting the following:

- » Human Services Quality Framework
- » Practice Standards for Working with Women Affected by Domestic and Family Violence
- » QATSICPP Practice Standards and Principles of Practice
- » The Human Rights Act 2019

# HOW WE CAN SUPPORT YOU & YOUR FAMILY?

- » Support First Nation families experiencing or escaping domestic and family violence
- » Provide case management to ensure safety and wellbeing
- » Connect clients with community and facilitate group workshops
- » Provide a safe space to yarn and connect with local Elders
- » Advocate for the best interests of clients and assist them to navigate external agencies
- » Facilitate appropriate referrals to link families with support

### **OUR ORGANISATION'S VALUES:**

Integrity, Relationships, Passion, Respect, Innovation and Professionalism.

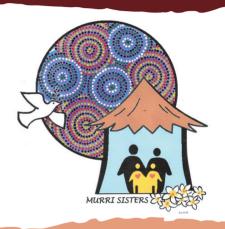




# MURRI SISTERS

#### **MOBILE SUPPORT SERVICE**

Dedicated to reducing domestic and family violence (DFV) in our community



# PLEASE FEEL FREE TO CONTACT US FOR A YARN

if you feel for any reason this service maybe helpful to you or someone that you know:

T: 07 3290 3769
E: admin@murrisisters.org.au
A: PO Box 6304, Logan Central, QLD, 4114

We are a 24/7 Service

#### Office hours:

9am – 5pm, Monday – Thursday 9am – 4pm, Friday

## OUR APPROACH

Murri Sisters Mobile Support Services (MSMSS) works within a culturally respectful framework to provide mobility and outreach support services to Aboriginal and Torres Strait Islander women, their children and young people who are experiencing domestic and family violence.

MSMSS works in collaboration with key stake holders and affiliated services that respond to domestic and family violence.

We maintain strong connections with our traditions and strong ties to our traditional homelands.

We provide our clients with a range of information about their rights and how to work with our service to make choices about the supports they receive.

We actively encourage and support our clients to provide feedback and where necessary complaints.

Should a client not be happy with the outcome of their concerns we support their access to an external feedback, complaints and appeals mechanism.

MSMSS is a service of the non-profit organisation, Five Bridges Ltd.

## OUR TEAM

Our team works within a cultural respect framework that wrongly believes in a holistic approach enabling us to strengthen, empower, support deadly, safe and healthy lifestyle and well-being.

We believe that kinship plays an important role, it assists in the healing journey and in maintaining strong connections with traditions which are intimately handed down to us by our forefathers and foremothers, for example strong sense of close family ties, respect for Elders, nurturing our young ones, connection to country and culture.





## FIVE BRIDGES

Five Bridges is an established not-forprofit organisation, born from a passion to assist local Aboriginal and Torres Strait Islander communities in a hands on, feet to the ground manner that will see our local communities flourish.

The entire Five Bridges team is dedicated to this vision, as best expressed in our purpose statement:

To provide a range of culturally sound activities and initiatives that build capacity, supporting the social norms and behaviors that constitute a positive, proud and responsible Indigenous community.





